



Township of Edison  
Department of Health and Human Services  
Division of Senior Citizen Services

# The Edison Senior Citizen Center Transportation Guide



2963 Woodbridge Avenue  
Edison, NJ 08837

732-248-7345

Fax: 732-767-0433

Thomas Lankey, Mayor    Edison Township Council  
Jay P. Elliot, Director of Health and Human Services  
Lester Jones, Health Officer

## Welcome to the Edison Senior Citizen Center

The Edison Senior Citizen Center, located at 2963 Woodbridge Ave., provides a wide variety of services to the senior residents of Edison Township. The Center is open Monday through Friday, 8:30 a.m. to 4:30 p.m. as well as Tuesday evenings from 6:00 p.m. to 8:00 p.m. for line dance instruction. The center is open to active, healthy adults who do not need supervision or assistance with walking, eating or toileting.

Edison Township identifies individuals age 65 and older as a senior citizen although some programs and services offered through the Edison Senior Center are available to individuals as young as 55.

The staff at the senior center is ready to assist all residents of Edison, whether seniors or family members, obtain information and access services provided through the Township. The staff oversees the planning and coordination of congregate senior trips, offers clerical and administrative support to each club, provides transportation to food shopping, club meetings and medical appointments, and offers assistance with health insurance counseling, social services and confidential needs.

The Edison Township Division of Senior Services Transportation Program provides eligible Edison senior citizens free transportation Monday through Friday to:

Shopping at Local Grocery stores,  
Menlo Park Mall, Woodbridge Center Mall, Edison Wal-Mart & Hadley Mall

Medical Transportation Services  
To Medical Offices in Edison and Metuchen Only

The Edison Senior Center For Club Meetings

The Edison Site of the Middlesex County Nutrition Program



## Transportation Services

Through advances in modern medicine, better eating habits, lifestyle changes and education, people are living longer and are often able to age in place, remaining in the family home long after retirement age. And in our society, the ability to own and drive a car, has been seen as a necessity rather than a luxury and provides a sense of independence.

All too often, the ability to drive declines as we age and people feel trapped between the four walls of their home with only an occasional outing at the convenience of a friend or relative. Although taxi services are available, they tend to be expensive.

If you are looking to find alternative transportation, you do not need to go any further than your Edison Senior Center. The Edison Senior Citizen Center provides curb-to-curb transportation services, free-of-charge, to Edison seniors, adult residents and the disabled. The service is **not designed to assist** residents who have a car, are currently driving or have other means of transportation such as a spouse or family member, but transportation will be offered to those who are *temporarily disabled* due to surgery or medical condition.

*The Township of Edison provides transportation services to its residents without regard to race, color, or national origin. The public is free to request additional information about the Township of Edison and its Transportation Services by dialing 732-248-7345. There are procedures that can be taken if a person feels they have been discriminated against.*

***Transportation is NOT provided to those living in long term care (nursing homes and residential care communities (assisted living facilities) or for dialysis services.***

All requests for transportation must come from the individual in need of transportation. Please call the Edison Senior Citizen Center at 732- 248-7345 and advise the staff that you are a new club member, new shopper or need medical transportation for the first time. You will be contacted by phone prior to your start date to advise you of the *approximate* time you will be picked up for a particular service.

Please contact the Edison Senior Citizen Center at 732-248-7345 for specific information on transportation services and to schedule or cancel an appointment for transportation services.

## I. Medical Transportation



Medical Transportation is available Monday through Friday between the hours of 9 a.m. and 3 p.m. to medical offices in Edison and Metuchen only. Due to the large volume of medical transportation requests, we ask that individuals contact our office a minimum of two weeks prior to their appointment date.

All transportation is available on a first come, first served basis. Please call 732-248-7345 to cancel or schedule an appointment. If we are unable to accommodate a request, we will ask that the physician appointment be rescheduled for another date or time.

Our first appointment pick up time is at 9 a.m. and last pick up from the medical office at 3 p.m. Please make sure that you will be done with your appointment prior to 3 p.m. Should your appointment go beyond 3 p.m. you may extend your pick up for a limited amount of time. Our drivers will not wait beyond 3:15 p.m. to provide you with a return trip home and you will then be responsible for arranging your own transportation home via friend, family or taxi.

***Transportation is NOT provided to those living in long term care (nursing homes and residential care communities (assisted living facilities) or for dialysis services.***

Those individuals requesting repetitive appointments for physical therapy, chemotherapy or radiation therapy must follow the guidelines outlined below:

1. Obtain a prescription for therapy from your physician.
2. Arrange your therapy schedule with your facility of choice in Edison or Metuchen.
3. Fax a copy of your prescription to the transportation coordinator at 732-767-0433.
4. Call the Edison Senior Center to schedule your therapy dates and times.
5. If therapy is extended past the original schedule, a new prescription must be faxed to the transportation coordinator.

Residents requesting medical transportation, please note:

Please call the Edison Senior Center to schedule your medical transportation needs at 732-248-7345 as early as possible. You will be asked to provide us with the following information:

1. Your name, address and telephone number
  2. The date and time of your appointment
  3. An emergency contact name and phone number
  4. If you use a wheelchair, walker or cane
  5. If someone will be accompanying you to assist you with your wheelchair.
- Passengers are to be ready for pick up within one hour of their medical appointment and rides are often shared with other passengers.
  - Passengers will be dropped off outside of the physician's office. Drivers do not accompany passengers inside the building.
  - When your appointment has been completed, follow up appointments have been scheduled and all other personal business finished, please have the office staff contact the senior center at 732-248-7345 and advise us that you are ready to be picked up for a return trip home.
- Please wait in the lobby or any other area which will allow you to see our bus pull up to the building.



## II. Club Transportation



**Club members are considered regular passengers and once registered for transportation will be automatically picked up on a weekly basis.** It is the responsibility of the club member to call and cancel their club transportation due to weather, illness, travel plans or hospitalization.

- Club members will be picked up on their designated day only.
- It is your responsibility to contact the Edison Senior Center at 732-248-7345 if you have need to cancel your club transportation.
- The driver will pick you up at your home, drop you off at the senior citizen center and return you to your home at the end of your club meeting. The driver will not drop you off at the mall, a friend's home or within walking distance of your home.
- In the event of inclement weather your club president will make the decision as to whether or not to cancel the club meeting. You will be notified by your club phone chain if the meeting is cancelled.

## III. Shopping Transportation

**Those who have registered for shopping are considered regular passengers and once registered will be automatically picked up on a weekly basis.** It is the responsibility of each individual to call the senior center at 732-248-7345 to cancel their club transportation due to weather, illness, travel plans or hospitalization.



Pick up time for shopping will vary daily. The driver will drop all shoppers off at the store and will advise them of the return pick up time and location. (Times will vary depending on the location of the shopping center.)

We ask that you be considerate and courteous regarding the amount of items you buy at the grocery store. Our buses are quickly crowded by shopping bags belonging to each rider.

A good rule of thumb is buy only as much as you can carry, unaided, by yourself. Although our drivers will be there to offer assistance, loading volumes of grocery bags on and off the bus is cumbersome and NOT the responsibility of the drivers.

We reserve the right to restrict the quantity of cases of water or soda, pet food, watermelons, detergent/bleach, and family sized food items allowed on the bus. Those with large shopping orders will be asked to board the bus last and assist with the loading of items onto the bus.

Once you return home, you will be responsible for the transporting of your grocery bags to your apartment or home as the driver is not required to carry the bags to your door.

**Carts, coolers, suitcases or duffle bags are not allowed on the shopping bus. Heavy items such as cases of water, watermelons and pet food are not allowed on the bus unless the passenger is able to carry them unaided.**

- It is your responsibility to contact the Edison Senior Center at 732-248-7345 if you have need to cancel your transportation.
- If your shopping day is cancelled due to inclement weather your driver will make every attempt to reschedule the missed food shopping trip. You will be notified by your driver should they be able to provide you with an alternate shopping day.

#### IV. Middlesex County Senior Nutrition Program

Transportation is available to Edison residents who wish to participate in the Middlesex County Senior Lunch Program hosted at the Edison Senior Citizen Center. Individuals from throughout Edison Township who currently do not drive can request free transportation one to five days a week and will arrive at the senior center at approximately 11 a.m. Lunch is served at 11:30 a.m. and the participants will then board the bus at 12:30 p.m. for the return ride home.

All transportation needs are arranged through the Edison Senior Center Nutrition site manager at 732-452-0377.

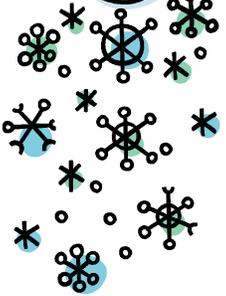
Homebound residents may be eligible for home delivered meals through the county meals-on-wheels program. Additional information can be obtained by calling 732-452-0377.



## Inclement Weather



The Division of Senior Citizen Services makes every effort to provide safe and reliable transportation to our residents on a daily basis. In the event of inclement weather, the Edison Senior Citizen Center Transportation Service as follows:



It is the responsibility of each club president to determine if a club meeting will be cancelled due to inclement weather. Each club president will take the responsibility of notifying the senior center of his/her decision. Should a club meeting be cancelled, the club is responsible for notify its members of the cancellation.

If you have a question regarding our services during severe weather conditions or decide to cancel your medical appointment, please contact us at 732-248-7345 and we will advise you of the status of the roads and our ability to transport our customers safely.



In the event of severe weather, we ask that you use your best judgment. Only you can decide if you are capable of safely meeting the van at your curb. When in doubt, it is best to err on the side of safety. You can always reschedule your appointment for another day. No doctor's appointment is worth a stay in the nursing home or hospital as a result of a fall or injury.



1. Each club president will make the decision as to whether or not a club meeting is to be cancelled due to inclement weather. It is the responsibility of the club president to make arrangements for the notification of meeting cancellations to the club members.

2. The Edison Senior Citizen Center reserves the right to cancel any and all transportation services based on information obtain related to snow, rain and flooding, dangerous road conditions, safety issues, or emergency situations.

3. In the event of inclement weather, every effort will be made to safely transport clients scheduled for medical appointments, but those individuals receiving life-sustaining treatments will be given a priority.

4. Should there be a need to cancel regularly scheduled food shopping routes due to the status of the roads and our ability to transport our customers safely calls will be placed by senior center staff members to all effected shoppers to cancel services.

5. The decision to cancel the Senior Lunch Program due to inclement weather will be made by the Middlesex County Office on Aging. Inquiries regarding cancellations should be forwarded to 732-452-0377.

6. Residents are encouraged to call the Edison Senior Center at 732-248-7345 with any questions or concerns regarding the status of transportation services and our ability to transport clients safely.

For more information on transportation services, or services available to senior citizens residing in Edison Township, please contact the Edison Senior Citizen Center, 2963 Woodbridge Avenue, Edison, NJ 08837 at 732-248-7345 between the hours of 8: 30 a.m. and 4: 30 p.m. Monday through Friday.

## Important Phone Numbers

**Edison Emergency Phone Numbers Fire, Police, Poison** **9-1-1**  
Police Department Non-Emergency 732-248-7400  
Fire Department Non-Emergency 732-248-7500

**Edison Senior Citizen Center** **732-248-7345**  
The Edison Senior Citizen Center provides a wide variety of services for senior residents of Edison Township.

**Edison Geriatric Social Workers** **732-248-7498**  
Social workers are available, by appointment, to assist Edison residents with a variety of needs and concerns.

**Edison Senior Transportation** **732-248-7345**  
Free transportation is available to Edison seniors for medical appointments within Edison and Metuchen only, weekly food shopping and weekly transportation to the Edison Senior Citizen Center.

**Edison Health Department** **732-248-7270**  
Maintains records of births, marriages and deaths that occur in the Township of Edison.

**Dr. William Toth Health Center/Public Health Nurses** **732-248-7282**  
Provides disease prevention, communicable disease control and men's, women's and maternal & child health services by appointment.

**Middlesex County Department on Aging** **732-745-3295**  
Provides a wide range of support services and information for senior citizens.

**Middlesex County Area Wide Transportation Services (MCAT)** **1-800-221-3520**  
Transportation is provided free to medical, nutritional and social services throughout Middlesex County for the elderly and disabled.

**Meals on Wheels** **732-287-1454**  
Delivers meals to the homebound, elderly, ill, handicapped or blind that are unable to prepare meals. Special diets are available. Suggested donation \$2.75 per meal

**Edison Senior Meal Nutrition Site** **732-287-1454**  
Offers nutritious, hot, mid-day meals in a social atmosphere to individuals 60 years of age or older. Suggested donation: \$2.25.